

**Deborah.Easterling**

241945

**From:** Deborah.Easterling  
**Sent:** Thursday, February 21, 2013 11:39 AM  
**To:** 'Ron Latta'  
**Subject:** RE: Docket #2012-177-WS (Tega Cay Water Service, Inc.)

Dear Mr. Latta,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

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**From:** Ron Latta [<mailto:ronlatta@hotmail.com>]  
**Sent:** Sunday, February 17, 2013 6:16 PM  
**To:** PSC\_Contact  
**Subject:** Docket #2012-177-WS (Tega Cay Water Service, Inc.)

Commissioners:

You have been misled by the stated current utility rates. Tega Cay Water Service, Inc. states that a customer using 7,000 gallons for water is billed \$23.13 for water and \$39.06 for sewer. That is a total of \$62.19. If that statement is true I am entitled to a serious rebate, not an increase! My 1/21/2013 bill states that I owe \$73.61 for using 4726 gallons of water in a 34 day period. What happened to the 7,000 gallon rate of \$62.19?

I believe that the citizens of Tega Cay have been duped for years with erroneous billing and poor service. The average water consumption for my household is about 4,000 gallons. I have been paying an excessive amount every month. Example: 12/20/2012 billing was \$69.89 for 4,020 gallons. I can go back for previous months, but I believe that you can see the pattern of deception perpetrated by Tega Cay Water Service.

You have passed judgment in regard to Docket #2012-177-WS, and we in Tega Cay are stuck with your misinformed decision! I feel that you were misled by the Water Co. stated rates.

Thanks for listening.

Ron Latta  
9088 Pitcairn Dr.  
Tega Cay, SC 29708  
(803)548-3535

RECEIVED

FEB 22 2013

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MAIL / DMS